

PRIVACY POLICY

The purpose of the Privacy Policy of the State Investigation and Protection Agency (hereinafter: the “Agency”) is to provide all individuals whose personal data are processed by the Agency in the course of its procedures and subject to exceptions prescribed by special legislation, with transparent information concerning the processing of their personal data, in accordance with Article 14 of the Law on the Protection of Personal Data (hereinafter: the “Law”).

This Privacy Policy applies to all personal data that the Agency collects, uses, or otherwise processes, whether directly or through its partners or third parties.

Personal data means any data relating to an identified or identifiable natural person.

Processing of personal data means any operation or set of operations performed on personal data or on sets of personal data, whether or not by automated means, such as collection, recording, organization, structuring, storage, adaptation or alteration, retrieval, access, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure, or destruction.

1. Purpose and Legal Basis for Processing Personal Data

The Agency processes your personal data in accordance with Article 8, paragraph (1), points (c) and (e), and Article 64, paragraph (1) of the Law, in the exercise of its competences and powers under Article 3 of the Law on the State Investigation and Protection Agency. These competences and powers include:

- the prevention, detection, and investigation of criminal offences within the jurisdiction of the Court of Bosnia and Herzegovina, in particular organized crime, terrorism, war crimes, human trafficking, other crimes against humanity and values protected under international law, as well as serious financial crime;
- the collection of information and data on criminal offences, as well as monitoring and analyzing the security situation and phenomena conducive to the emergence and development of crime;
- providing assistance to the Court and the Prosecutor’s Office of Bosnia and Herzegovina in the collection of information, and executing the orders of the Court and the Chief Prosecutor of Bosnia and Herzegovina;
- witness protection;
- implementation of international agreements on police cooperation and other international instruments within its competence;
- criminal expertise; and
- other tasks prescribed by law or other regulations.

2. Your Rights Relating to the Processing of Personal Data

Subject to exceptions prescribed by special legislation, you have the following rights:

- the right of access to your personal data;
- the right to rectification of personal data;
- the right to erasure of personal data;
- the right to object.

You may exercise these rights in writing or electronically by contacting the data controller or the supervisory authority.

3. Transfer of Personal Data to Other Data Controllers

The Agency may disclose your personal data to providers of information and communication technology services with whom it has concluded contractual arrangements, provided such providers comply with applicable rules on personal data processing. The Agency may also disclose your personal data to third parties where necessary to ensure compliance with legal obligations of such third parties, or where disclosure is required to safeguard the legitimate interests of such third parties. Moreover, the Agency shall not transfer your personal data to third parties abroad, except where such transfer is required under an international regulation or treaty binding upon the Agency.

4. Use of Cookies

The Agency's official website <https://sipa.gov.ba/> uses strictly necessary (technical) cookies. These cookies are small files that ensure the proper functioning of the website and cannot be disabled, and their use does not require your consent. Strictly necessary cookies do not store any information that could personally identify you.

5. Security of Personal Data

The Agency processes your personal data in a manner that ensures appropriate security and confidentiality, compliance with the principles of lawful personal data processing, and limitation of personal data to what is necessary. The Agency respects personal data retention periods and ensures data availability.

Appropriate physical, technical, and organizational measures have been undertaken in accordance with the Personal Data Security Plan, ensuring confidentiality, integrity, availability, authenticity, auditability, and transparency. All employees of the Agency have signed confidentiality statements regarding the personal data to which they have access.

6. Retention Period for Personal Data

The Agency processes your personal data only for the period necessary to achieve the purpose of processing. Once that purpose has been fulfilled, your personal data shall no longer be used, but shall be retained in the archive for the period prescribed by laws governing archival records.

7. Amendments to the Privacy Policy

The Agency shall update this Privacy Policy on a regular basis to ensure the accuracy of its content. You will be duly informed of any amendments or supplements, in accordance with the principle of transparency.

8. Data Protection Officer

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9. Contact Information

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